









management in RIM programs across all organizations, especially large and dispersed ones. Many breaches have occurred across jurisdictions as a result of human error or malicious intent by staff members. Training and orientation of staff in matters relating to privacy/data protection in RIM programs is absolutely crucial to maintaining a well-ordered, well-functioning, enterprise-wide program while reducing the risk of breaches. RIM practitioners should work with human resource experts to incorpo-

rate training and awareness about data protection legislation, policies, and procedures in the training programs for staff at every level of the organization.

### Step up to the Challenge

Because RIM practitioners are at the heart of the organization as it relates to how its informational assets are managed, safeguarding records and information should be at the center of their work. They must recognize and accept that their role is

weightier than ever before, as privacy/data protection legislation will continue to lag behind fast-developing, intrusive technology. Establishing forward-thinking, adept RIM programs inclusive of well-planned data protections policies, procedures, and measures should enable their organizations to stay ahead of the ever-changing compliance landscape. **END**

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